

**Cancellation & Reservations Policy LDF Gourmet Experience ABN 64304522479
1 Ena Street , Terrigal NSW 2260**

Deposits & Prepayments

Full payment per guest charged at time of reservation payable via PayPal (™) on line or by calling 0243828600 in the event that the website is not operational.

Better Hunter Valley Wine Tour and Southern Highlands Experience including Breakfast & Lunch \$250 pp

Cancellation

1 A full refund excluding PayPal or Credit Card Fees, will be made to the Customer's card or PayPal account, upon request via email to info@ldferrigal.com.au with up to 48hrs notice of the date and time of reservation. **(Please note Phone messages left on our voicemail will not be accepted for cancellation purposes)**

Upon making a reservation customers understand the cancellation policy at LDF Gourmet Experience and agree to a Credit Card being charged or via PayPal(™) as per conditions stated herewith. Customers also understand and agree that any forfeited deposit will not be refunded .

COVID 19 & Force Majeure

If customers choose not to attend a booked tour with less than 24hrs notice due to State Health regulations and Covid19 restrictions whilst the tour can be run and is operational as per published Covid safe plan, we may **at our sole discretion** allocate your deposit to a future booking.

All deposits and prepayments made will be returned in full, if due to unforeseen State or National circumstances, and "force majeure" LDF Gourmet Experience is unable to fulfil its obligation to provide you with the requested service, or if you reside at a location which falls under imposed Covid19 lock downs at the time of your reservation.

